

Incident Reporting

If there are any issues with the tests that could potentially impact the quality or safety of testing, you must raise a 'yellow card'.

Examples of clinical issues are a swab breaking in the mouth, bleeding, allergic reaction on using the kit etc. whereas an example of a non-clinical issue would be missing items from a test kit.

Clinical issue

If there is a clinical incident which led or has potential for harm, participants are advised to report it on <https://coronavirus-yellowcard.mhra.gov.uk>

This is not for seeking immediate medical care. Medical care should be sought through the usual route of contacting 111 or 999.

Non-clinical issue

For incidents occurring at home, participants are advised to report any issues (something damaged, or missing or difficult to use in the kit, unable to log result etc.) to 119 in England, Wales, Northern Ireland and 0300 303 2713 for Scotland.

Inform the Education Setting

Participants should inform their education setting about ongoing test-related problems, so that they can check if this is a wider issue across other users.



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